

The proposed Commissioning Framework and Cycle

“Commissioning is the means to secure best value and deliver the positive outcomes that meet the needs of citizens, communities and service users.” – Institute of Public Care

The proposed commissioning framework, to be used when carrying out the Council’s commissioning activities is illustrated in the model below. It has been developed to show a version of the commissioning cycle which links to the procurement cycle so that, although they are clearly separate processes, the relationships between them can be easily identified and understood.

Core components in all commissioning frameworks are:

- Understanding needs - Analyse
- Specifying services to meet needs - Plan
- Procuring services - Do
- Monitoring and evaluating outcomes - Review

This cycle is set within a Plan, Do, Study, Act improvement framework. As long ago as the 1930's Dr Walter Shewhart developed an overall model for process improvement. It has been used ever since. It is important to analyse, evaluate, and consider whether to alter the actions at all stages of the cycle.

